



UPDATE

SPECIAL EDITION DEDICATED TO ANNEXATION ISSUES

Dear Lost Creek Resident,

As you know, we are being annexed by the City of Austin on December 15, 2015, at which time we will convert to a Limited District. We are coordinating efforts with the City of Austin to give you important information about annexation. Please read and keep for future reference.

What will the Limited District do?

The Limited District is basically the MUD without the water and wastewater utility. After December 15, 2015, we will continue to maintain Lost Creek's parks, greenbelts, trails, community room and deed enforcement. The office will be staffed part time to allow you the same convenience of reserving the meeting room or gazebo and provide notary service. The Board of Directors will also continue to meet monthly.

City Council Representation

What City Council District would our neighborhood be a part of?

Upon annexation, December 15, 2015, Lost Creek will be represented by District 8 Council Member Ellen Troxclair.

Council Member Troxclair's contact information:

<http://austintexas.gov/departments/district-8>

Phone: 512-978-2108

Mailing Address:

P.O. Box 1088

Austin, TX 78767

Staff Members:

Viveca Martinez, Chief of Staff

Michael Searle, Policy Director

Jacob Thayer, Constituent & Communications

Michelle Brucato, Executive Assistant

For additional information concerning the redistricting process, please contact:

Jawana (JJ) Gutierrez, Vice President, Customer Care Services, Austin Energy

Phone: 512-322-6596

Email: Jawana.Gutierrez@austinenergy.com

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Police Protection

Lost Creek will be located in the City of Austin Police Department (APD) section 'D'. District staff and Board members have met with Senior Police Officer Jeffrey Binder to discuss traffic and other police related issues in Lost Creek, and here are some helpful suggestions from Officer Binder:

1. APD is aware of speeding issues on Lost Creek Blvd. and they will employ several tactics to help slow the traffic, including a traffic classifier to help them determine the most productive time to use radar to slow down the traffic and occasionally will use of a radar trailer.
2. Please note that the majority of vehicle burglaries or items taken from the home are because the vehicle was not locked or the garage door was left open.
3. APD will set up a Nextdoor site for Lost Creek residents to join to allow APD to send information to you concerning burglaries and other information to help keep the community safe, so be on the lookout for this in December 2015 or January 2016.
4. After December 15, 2015, fireworks will be illegal in Lost Creek.
5. APD and Code Enforcement will be on the lookout for unregistered junk vehicles, RVs, boats and trailers that are not allowed under City Ordinance. Owners will be allowed 72 hours to remove vehicles the city red tags before they will be removed/towed by the city. Many of these vehicles are also illegal under the deed covenants, so if you have a boat, RV or an unregistered vehicle, please make plans to store them somewhere prior to December 15, 2015.

For additional information or questions, Officer Binder's contact information is Jeffrey.Binder@austintexas.gov or telephone 512-974-7715.

Fire Protection and Emergency Medical Services

Lost Creek MUD currently receives emergency service from Emergency Service District (ESD) #9. After annexation on December 15, 2015, we will fall under Austin Fire Department (AFD) response territory.

AFD has several stations to serve Lost Creek and a mutual aid agreement with ESD #9, which means during an emergency call, the City will dispatch the closest

responder to Lost Creek. Due to its close proximity to Lost Creek, it is likely that ESD #9 will regularly continue to respond to Lost Creek emergencies.

With regard to Emergency Medical Services (EMS), the current plan is to provide EMS service to Lost Creek from ESD #9 and the City's closest EMS station located at 1295 S. Capitol of Texas Highway.

For additional information or questions about Fire Department responses and EMS service, please contact:

Tom Dodds, Chief of Staff, Austin Fire Department
Phone: 512-974-0147
Email: Tom.Dodds@austintexas.gov

James Shamard, Chief of Staff, Emergency Medical Services
Phone: 512-972-7201
Email: James.Shamard@austintexas.gov

Taxes

The Lost Creek Limited District will continue to provide services and charge a tax. The City of Austin will also charge a tax for its services. Based upon when the City adopts its annual budget and sets its tax rates, Lost Creek residents' first tax payment to the City will be due January 2017.

Parking Issues along Lost Creek Blvd. at Barton Creek

There have been parking issues on streets close to the Barton Creek Trailhead and the City has a Residential Permit Parking Program that might help alleviate the problem. Austin's Residential Permit Parking Program is an initiative designed to give residents a better chance of finding an on-street parking space in their neighborhood.

The purpose of the Residential Permit Parking (RPP) Program is to help ease the impacts to neighborhoods from non-residential parking along streets adjacent to commercial properties and in this case, near the Barton Creek trailhead. The desired outcome of RPP is to increase the amount of on-street parking available to residents and their guests while balancing the needs of others who desire to park along the street.

This is a link to the webpage for those who might want to take advantage of this program: <http://austintexas.gov/department/residential-permit-parking>.

Burglar Alarms

If you have an alarm system permitted with Travis County, you will need to transfer it over to the City. Here is a link with the information you will need: <http://www.austintexas.gov/department/alarm-administration>.

The City regulates the operation of alarm systems and requires an alarm permit for each residence or business that operates an alarm system within the city limits. The Austin Police Department enforces and administers alarms and the permits. Here is a link to the ordinance and information: https://www.municode.com/library/tx/austin/codes/code_of_ordinances?nodeId=TIT4BUREPERE_CH4-2ALSY_ART2PEAP.

Lastly, here is the link to the application. You have to download the application, fill it out and mail to the City: https://austintexas.gov/sites/default/files/files/Police/Application_Form.pdf.

Here is a list of alarm fees and their amounts:

Type of Permit	Amount	Term
Residential (New or Renewal)	\$30	12 months
Business (New or Renewal)	\$50	12 Months

City of Austin False Alarm Fees:

Type of Call	Number Allowed at No Charge in Consecutive 12 Month Periods	\$50 Each	\$75 Each	\$100 Each
Burglary	3	4-5	6-7	8 or more
Robbery/Panic	2	—	—	3 or more

Cancellation of City of Austin Alarm Permit

An alarm permit can be cancelled when the system no longer meets the criteria for a permitted alarm system per City ordinance or the permit holder moves from the address. All outstanding charges must be paid before a permit is cancelled. Written notification is required for cancellation. Cancellation forms can be mailed to the address referenced above or faxed to 512-974-6697.

Deed Restrictions, Enforcement and Architectural Control

You will be required to procure building permits from the City for new construction; however, Lost Creek will still enforce deed restrictions and the Architectural Control Committee will still approve of construction projects *prior* to starting a project.

Traffic Issues

The City has a traffic calming program, and you will need to forward traffic complaints to the City. Once the Lost Creek streets have been added to the City's database, you can go to the link below to request the area be evaluated for traffic calming options and for other services. This is the link to help you report traffic issues and request services: <http://austintexas.gov/department/local-area-traffic-management>.

Local Area Traffic Management

The Local Area Traffic Management program (LATM) is a request-based program to improve the quality and safety of neighborhood streets. This is achieved by installing traffic calming devices along the requested street segments. These devices may include, but are not limited to, speed humps, speed tables, speed cushions, roundabouts, median islands, chicanes and bulb-outs. For more information visit <https://austintexas.gov/department/local-area-traffic-management>.

Austin Energy Rebates

Austin Energy has several rebates you can apply for that will save you money. Here is the link that lists all residential rebates available: www.austinenergy.com. In the search window, type "residential rebates."

Austin Water Rebates

Austin Water has several rebates you can apply for that will save you money. The City offers rebates for water conservation measures, and there is a fairly long list. Here is the link that lists all residential rebates available: <http://www.austintexas.gov/department/water-conservation-rebates>.

Code Enforcement

After annexation, Lost Creek will be subject to Austin Code requirements. The Austin Code Department works to attain compliance with City codes. Code Enforcement is complaint driven and you may call 311 or 512-494-9400 to report a code violation. The most common code violations include home occupations (businesses in single-family homes), incorrect or lacking certificates of occupancy, tall fences, tall weeds, debris, unsecured or dangerous buildings, and unscreened boats and recreational vehicles (RVs) in driveways. Each violation is assigned an investigator who usually will respond to the property within two business days.

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LOST CREEK MUD UPDATE

PRESORTED FIRST CLASS MAIL
U.S. POSTAGE
PAID
AUSTIN, TEXAS
PERMIT NO. 1

1305 Quaker Ridge Drive
Austin, TX 78746
512-327-6243
www.lostcreekmud.org

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Here is a link to common code violations to help you decide if you need to take action to avoid a run in with the law:
<https://austintexas.gov/page/common-austin-code-violations>.

Public Works and Street Repairs

After annexation (December 15, 2015), the City will begin street maintenance. To report a pot hole, other street maintenance, a missing street sign or all non-emergency service related issues, call 3-1-1 on a 24 hour, 7 day per week basis, including holidays.

If you have questions concerning the annexation or other matters, please contact us at 512-327-6243 and we can help research your questions.

Sincerely,

Lost Creek Board of Directors

Eric Castro, President
Leah Stewart, Vice President
Nancy Naeve, Treasurer
Chuck McCormick, Secretary
Gary Sertich, Assistant Secretary-Treasurer

Thank you for allowing us to serve you!

Lost Creek MUD Board of Directors

President	Eric Castro
Vice President	Leah Stewart
Secretary	Chuck McCormick
Treasurer	Nancy Naeve
Asst. Sec.-Treasurer	Gary Sertich

ABOUT LOST CREEK MUNICIPAL UTILITY DISTRICT



Lost Creek Municipal Utility District is the local government serving more than 1,250 families in the Lost Creek neighborhood by providing solid waste collection, deed restriction enforcement, beautification and recreational services.



Have a question about your deed restrictions? Are you concerned that a neighbor may not have applied for and/or received the required ACC (Architectural Control Committee) approval prior to beginning the new construction or remodeling project that is currently underway (or about to commence)? Has that fence been approved?

For these and any other questions or concerns that you may have regarding deed restriction enforcement in Lost Creek, please contact Tanya Emmons via email at lostcreek@pinnacletexas.com, by phone at 512-795-8461, by fax at 512-795-8463, or online at www.pinnacletexas.com (Residents link).