Important Note

Dear Lost Creek Resident,

As you know, we are being annexed by the City of Austin on December 15, 2015, and a lot of work is underway in preparation for annexation. Included in this newsletter are some short articles intended to keep you informed of any changes and improvements in the services we provide to you. We send many notices and emergency information to our residents via email to save time and money. It saves you tax dollars if we send notices via email and we request you send your email to office2@lostcreekmud.org to ensure you are on the list. All emails are kept strictly confidential.

Sincerely,
Lost Creek MUD Board of Directors

New Director Appointed

Director Preston Doerge resigned as a Lost Creek Board Director because he moved out of Lost Creek. He will be missed. After interviewing several very well qualified Lost Creek residents, the Board selected Ms. Leah Stewart to replace Mr. Doerge.

Leah lives at 6108 Turtle Point Drive in Lost Creek and has been a happy Lost Creek resident since 2003. Born and raised in northern Virginia, Leah and her husband Tim Beets, a native Texan, settled in Austin after finishing school. With their two sons, Sam and Charlie, Leah and Tim take advantage of all Lost Creek has to offer, including its parks, swimming in nearby Barton Creek, hiking to Sculpture Falls, and Lost Creek Neighborhood Association festivities. Although she dreams of owning a lot compatible with a pool, she loves her neighbors on Turtle Point too much to trade for another wonderful Lost Creek home.

Leah has a B.S. in Genetics from Texas A&M University and a J.D. from the University of Virginia. She practices healthcare regulatory law at Beatty Bangle Strama PC. Although a busy law practice and motherhood leave little free time, Leah and Tim love to hike Big Bend and other national parks, enjoy fishing, boating, swimming at the lakes and exploring Central Texas.

Wastewater Winter Averaging in Effect

Remember to turn your sprinkler off and conserve as much water as possible because wastewater winter averaging is underway.

To calculate your monthly bill for the upcoming year, we average the water use from November 25 to February 25 so conserve as much water as possible during this period.

New Water Bill Due Date

Effective February 2014, we are changing the water bill due date from the 15th of each month to the 25th of each month. This will allow additional time for customers to pay bills and is being done in preparation of the City of Austin assuming operation of the water service effective December 1, 2014.

Each month we will read water meters approximately one day later so that by December, our water meter reading date will match the City of Austin’s. This will prevent our residents from receiving a large bill in December 2014 that would affect the wastewater averaging for the following year.
Sidewalks Update
We have repaired sidewalks in the Lost Creek area that were trip hazards. We worked with two contractors, Sepulveda Construction, who replaced sidewalk sections that couldn't be repaired, and Concrete Raising Corporation, who leveled minor defects. The project was completed December 20.

Vandals in the Parks
Please report vandals in our parks by calling 911. We are having an issue with vandals clogging the restroom facilities in our Blvd. Park.

If you witness anyone applying graffiti to any public property or vandalizing District facilities, please call 911.

Other News and Notes
Online Bill Pay is here!
You can pay your water bill online with a credit card on our website at www.lostcreekmud.org.

Vendor and Contractor Yard Advertisement Signs
If you are remodeling or constructing a home improvement, please note that it’s a violation of the deed covenants to display a vendor or contractor advertisement sign. The Deed Enforcement Officer will ask you to remove them and issue citations for noncompliance.

ACC Approval and MUD Permits
Make sure to submit any home improvement or remodeling projects to the LCNA Architectural Control Committee and secure the appropriate permits from the MUD.

Non-Emergency Sheriff Department Contact
Need to report or need non-emergency assistance from the Travis County Sheriff’s Department? Call 974-0845, Extension 3, for the direct line to dispatchers.

Proposed Building Renovation
Lost Creek will be annexed by the City of Austin December 2015. At that time, the MUD will convert to a Limited District that will continue to operate the parks and greenbelts and the office building at 1305 Quaker Ridge Drive. The use of the building will change and Lost Creek is requesting your feedback on the future use of the building by taking a survey on our website located at www.lostcreekmud.org. The survey should begin around the end of February.

Whitemarsh Valley and Augusta National Trail Repairs
Several trail sections were damaged during recent rain events and trail repairs have been completed in three sections of trail. Here are pictures of some of the repairs:
Thank you for allowing us to serve you!

Lost Creek MUD Board of Directors

Steve Veregge, President
Gary Sertich, Secretary
Eric Castro, Assistant Secretary-Treasurer
Nancy Naeve, Director
Leah Stewart, Director

Boulder Trail Park Rules

Boulder Trail Park is a fun place to play and hang out but there are restrictions on its use because of noise and a lack of parking. The park rules are:

1. The park closes at sunset.
2. No organized sporting events, team practices, team games or similar events of any kind are allowed.
3. The General Manager of the District is authorized to determine whether any event or activity within the park violates the foregoing prohibition, and may terminate any activity if determined to be in violation.
4. Any organized event or activity at any District parks that may include more than 25 participants must receive prior authorization from the District’s General Manager.

These rules are in effect so all may enjoy the park and not disturb the residents adjacent to the park.
Help Prevent Stormwater Pollution!

Here are some easy ways to help prevent stormwater pollution in Lost Creek:

1. Make sure to follow the directions and application rates when applying fertilizers, pesticides and other chemicals to your lawn or around the house. If you apply too much, water runoff will wash the chemicals into local waterways.

2. Don’t blow leaves into the street when mowing or trimming. Lawn clippings will clog local storm drains and also pollute local waterways.

3. Conserve water by turning off the tap when running water is not necessary. This helps prevent water shortages and reduces the amount of contaminated water that needs treatment.

4. Be careful about what you flush down your sink or toilet. Don’t throw prescription drugs, medications, paints, oils or other forms of litter down the drain.

5. Use environmentally safe household products, such as washing powder, household cleaning agents and toiletries.

6. By having more plants in your garden you are preventing fertilizer, pesticides and contaminated water from running off into nearby water sources.

7. Don’t throw litter into our streets, greenbelt trails or creeks. Help clean up any litter you see on our streets, trails and neighborhood parks. Make sure it is safe to collect and then place it in a nearby trash receptacle.
Stage 2 Landscape Watering Schedule Still in Effect

Although we have received some rain in recent months, we are still in a serious drought with the lake levels hovering at only 38% of capacity.

Until local rains drop in the watershed and the lake levels increase significantly, Lost Creek is still under its Stage 2 watering schedule of once per week watering. The schedule was triggered when the LCRA reservoir system reached 900,000 acre feet of water or less.

Here is the current once per week schedule:

- **Single family residents:**
  1. Odd addresses: Saturday
  2. Even addresses: Sunday

- **Businesses and multifamily units may only water outdoors once a week:**
  1. Odd addresses: Tuesday
  2. Even addresses: Friday

- Watering by sprinkler or irrigation system is allowed on an assigned day only before 10 a.m. or after 7 p.m.

- Hand watering is still allowed anytime.

Please adjust your watering to no more than the maximum allowed once per week schedule as indicated above to avoid penalties and potential loss of service for noncompliance.

We also ask that you keep this new schedule in mind when planting new landscaping or lawns and that you install a rain sensor on your sprinkler that turns off your sprinkler when it is raining.

Lastly, please remember to check your sprinkler timer after a power failure because sometimes the clock will reset during a power failure and cause the sprinkler to water at incorrect times.


Additional water conservation and schedule information can be found at [http://austin.wateriqknowyourwater.org](http://austin.wateriqknowyourwater.org) and [www.lcra.org/water/save/index.html](http://www.lcra.org/water/save/index.html).
Oak Wilt Remediation

In every newsletter we remind Lost Creek residents about oak wilt remediation and tree replacement. Oak wilt season is here so please spray the wound of any oak tree immediately upon pruning. Unfortunately, the MUD is prohibited by statute to spend funds to remediate oak wilt on private property however the Texas Forest Service has an Oak Wilt Assistance Program that provides training, assistance and advice on identifying, treating and stopping the spread of oak wilt. This information is available on their website located at http://www.texasoakwilt.org/assistance/assistance.html. The Lost Creek Neighborhood Association has a representative to help you identify possible oak wilt problems. Please contact their representative, Jennifer Lamm, at jenniferplamm@yahoo.com.

SAVE the DATE!
Free Chipper Service

Mark your calendars for FREE chipper service on February 15 and 16. Bring your brush to the Whitemarsh Valley Trailhead entrance.

ABOUT LOST CREEK MUNICIPAL UTILITY DISTRICT

Lost Creek Municipal Utility District is the local government serving more than 1,250 families in the Lost Creek neighborhood by providing drinking water, wastewater, solid waste collection, deed restriction enforcement, beautification and recreational services.